

PUBLIC TOUR INFORMATION

For beer enthusiasts and amateurs alike. This tour gives a glimpse in to the living breathing micro brewery of BRLO. Learn about the exciting world of craft beer and see for yourself how we bring simple ingredients together to create a complex array of tastes and flavours in our beers. The tour concludes with a guided tasting of our signature beers, each expertly paired with a small bite from our award-winning kitchen. Lastly, you can ask the tour guide everything you've ever wanted to know about craft beer and brewing.

OFFER INCLUDES:

5 x 100ml BRLO beer
paired with 5 x small bites

Duration: 60-90 min

10 % Discount on BRLO Merchandise (redeemable day-of tour)

Capacity: 20 people, subject to availability. Pre-booking online is recommended.

PUBLIC TOUR SCHEDULE:

In German:

Wednesdays 7 pm

Saturdays & Sundays 2 pm & 6 pm

In English:

Wednesdays 5 pm

Saturdays & Sundays 12 pm & 4 pm

Walk-in tour spots are subject to availability. Pre-booking online is recommended. We reserve the right to cancel tours with less than 5 registered guests.

? How can I contact the organizer with any questions? Please email us at tours@brlo.de.

FAQ

WHAT ARE MY TRANSPORTATION/PARKING OPTIONS FOR GETTING TO AND FROM THE EVENT?

BRLO BRWHOUSE is located at Schöneberger Straße 16. Conveniently located next to U Gleisdreieck station. Street parking is limited.

WHERE DO I GO UPON ARRIVAL?

Please check in directly at the bar upon arrival, no need to wait for a host. A member of our hospitality team at the bar will tell you where to go.

WHAT TIME SHOULD I ARRIVE? WHAT HAPPENS IF I AM RUNNING LATE?

Please feel free to arrive up to 15 minutes early for your tour. Tours start promptly at their posted times. Late arrivals are very difficult for us to accommodate, please arrive with time to check in - we wouldn't want you to miss anything! In the event that you are running late, please check in at the bar.

ARE THERE ID OR MINIMUM AGE REQUIREMENTS TO ENTER THE EVENT?

Participants are required to be 16 years of age or older. Age verification may be required. Our brewery is a working production facility not suitable for infants or children.

WHAT'S THE REFUND POLICY?

A full refund can be processed with at least 24 hours of advance notice via email to tours@brlo.de.

WHAT'S THE CANCELLATION POLICY?

Tours with less than 5 registered participants may be cancelled. Pre-registered guests have the option to join another tour or get a refund.

DO I HAVE TO BOOK IN ADVANCE?

No, you can register as a walk-in guest and pay at the bar. However, our tours have a capacity of 20 people and therefore walk-in spots are subject to availability. Pre-booking online guarantees your spot.

PRE-BOOKED TICKETS

DO I HAVE TO BRING MY PRINTED TICKET TO THE EVENT?

No, for your convenience you don't have to print anything. Showing confirmation on your phone via email or app is fine. Your tour guide will have a list of registered guests.

IS MY REGISTRATION FEE OR TICKET TRANSFERRABLE?

We are just in the process of developing this feature - please stay tuned! If you need to change or alter an existing reservation, please email tours@brlo.de in the meantime and we can assist you.

IS IT OK IF THE NAME ON MY TICKET OR REGISTRATION DOESN'T MATCH THE PERSON WHO ATTENDS?

Yes, this is fine. Upon arrival, your tour guide will have your reservation under the name used at the time of booking. If tickets have been purchased by someone else on your behalf, they can also forward you the confirmation booking email to show upon arrival.